

ahistorically and does not take into consideration the structural change in the bourgeois public sphere; that it is not complex enough to take account of the marked national differences—from differences between private, public-legal, and state-controlled organizational structures of broadcasting agencies, to differences in programming, viewing practices, political culture, and so forth. But there is an even more serious objection, an objection in principle, that can be derived from the dualism of media discussed above.³⁴

I distinguished two sorts of media that can ease the burden of the (risky and demanding) coordinating mechanism of reaching understanding: on the one hand, steering media, via which subsystems are differentiated out of the lifeworld; on the other hand, generalized forms of communication, which do not replace reaching agreement in language but merely condense it, and thus remain tied to lifeworld contexts. Steering media uncouple the coordination of action from building consensus in language altogether and neutralize it in regard to the alternative of coming to an agreement or failing to do so. In the other case we are dealing with a specialization of linguistic processes of consensus formation that remains dependent on recourse to the resources of the lifeworld background. The mass media belong to these generalized forms of communication. They free communication processes from the provinciality of spatiotemporally restricted contexts and permit public spheres to emerge, through establishing the abstract simultaneity of a virtually present network of communication contents far removed in space and time and through keeping messages available for manifold contexts.

These media publics hierarchize and at the same time remove restrictions on the horizon of possible communication. The one aspect cannot be separated from the other—and therein lies their ambivalent potential. Insofar as mass media one-sidedly channel communication flows in a centralized network—from the center to the periphery or from above to below—they considerably strengthen the efficacy of social controls. But tapping this authoritarian potential is always precarious because there is a counterweight of emancipatory potential built into communication structures themselves. Mass media can simultaneously contextualize and concentrate processes of reaching understanding, but it is only in the first instance that they relieve interaction from yes/no responses to criticizable validity claims. Abstracted and clustered though they are, these communications cannot be reliably shielded from the possibility of opposition by responsible actors.

When communications research is not abridged in an empiricist manner and allows for dimensions of reification in communicative everyday practice,³⁵ it confirms this ambivalence. Again and again reception research and program analysis have provided illustrations of the theses in

culture criticism that Adorno, above all, developed with a certain overstatement. In the meantime, the same energy has been put into working out the contradictions resulting from the facts that

- the broadcasting networks are exposed to competing interests; they are not able to smoothly integrate economic, political and ideological, professional and aesthetic viewpoints;³⁶
- normally the mass media cannot, without generating conflict, avoid the obligations that accrue to them from their journalistic mission and the professional code of journalism;³⁷
- the programs do not only, or even for the most part, reflect the standards of mass culture,³⁸ even when they take the trivial forms of popular entertainment, they may contain critical messages—"popular culture as popular revenge";³⁹
- ideological messages miss their audience because the intended meaning is turned into its opposite under conditions of being received against a certain subcultural background;⁴⁰
- the inner logic of everyday communicative practice sets up defenses against the direct manipulative intervention of the mass media;⁴¹ and
- the technical development of electronic media does not necessarily move in the direction of centralizing networks, even though "video pluralism" and "television democracy" are at the moment not much more than anarchist visions.⁴²

(d) *Potentials for protest*. My thesis concerning the colonization of the lifeworld, for which Weber's theory of societal rationalization served as a point of departure, is based on a critique of functionalist reason, which agrees with the critique of instrumental reason only in its intention and in its ironic use of the word 'reason'. One major difference is that the theory of communicative action conceives of the lifeworld as a sphere in which processes of reification do not appear as mere reflexes—as manifestations of a repressive integration emanating from an oligopolistic economy and an authoritarian state. In this respect, the earlier critical theory merely repeated the errors of Marxist functionalism.⁴³ My references to the socializatory relevance of the uncoupling of system and lifeworld and my remarks on the ambivalent potentials of mass media and mass culture show the private and public spheres in the light of a rationalized lifeworld in which system imperatives *clash with* independent communication structures. The transposition of communicative action to media-steered interactions and the deformation of the structures of a damaged intersubjectivity are by no means predecided processes that might be distilled from a few global concepts. The analysis of lifeworld pathologies calls for an (unbiased) investigation of tendencies *and* contradictions. The fact that in welfare-state mass democracies class con-

← Start

lict has been institutionalized and thereby pacified does not mean that protest potential has been altogether laid to rest. But the potentials for protest emerge now along different lines of conflict—just where we would expect them to emerge if the thesis of the colonization of the lifeworld were correct.

In the past decade or two, conflicts have developed in advanced Western societies that deviate in various ways from the welfare-state pattern of institutionalized conflict over distribution. They no longer flare up in domains of material reproduction; they are no longer channeled through parties and associations; and they can no longer be allayed by compensations. Rather, these new conflicts arise in domains of cultural reproduction, social integration, and socialization; they are carried out in sub-institutional—or at least extraparlimentary—forms of protest; and the underlying deficits reflect a reification of communicatively structured domains of action that will not respond to the media of money and power. The issue is not primarily one of compensations that the welfare state can provide, but of defending and restoring endangered ways of life. In short, the new conflicts are not ignited by distribution problems but by questions having to do with the grammar of forms of life.

This new type of conflict is an expression of the "silent revolution" in values and attitudes that R. Inglehart has observed in entire populations.⁴⁴ Studies by Hildebrandt and Dalton, and by Barnes and Kaase, confirm the change in themes from the "old politics" (which turns on questions of economic and social security, internal and military security) to a "new politics."⁴⁵ The new problems have to do with quality of life, equal rights, individual self-realization, participation, and human rights. In terms of social statistics, the "old politics" is more strongly supported by employers, workers, and middle-class tradesmen, whereas the new politics finds stronger support in the new middle classes, among the younger generation, and in groups with more formal education. These phenomena tally with my thesis regarding internal colonization.

If we take the view that the growth of the economic-administrative complex sets off processes of erosion in the lifeworld, then we would expect old conflicts to be overlaid with new ones. A line of conflict forms between, on the one hand, a center composed of strata *directly* involved in the production process and interested in maintaining capitalist growth as the basis of the welfare-state compromise, and, on the other hand, a periphery composed of a variegated array of groups that are lumped together. Among the latter are those groups that are further removed from the "productivist core of performance" in late capitalist societies,⁴⁶ that have been more strongly sensitized to the self-destructive consequences of the growth in complexity or have been more strongly affected by

them.⁴⁷ The bond that unites these heterogeneous groups is the critique of growth. Neither the bourgeois emancipation movements nor the struggles of the organized labor movement can serve as a model for this protest. Historical parallels are more likely to be found in the social-romantic movements of the early industrial period, which were supported by craftsmen, plebeians, and workers, in the defensive movements of the populist middle class, in the escapist movements (nourished by bourgeois critiques of civilization) undertaken by reformers, the *Wandervögel*, and the like.

The current potentials for protest are very difficult to classify, because scenes, groupings, and topics change very rapidly. To the extent that organizational nuclei are formed at the level of parties or associations, members are recruited from the same diffuse reservoir.⁴⁸ The following catchphrases serve at the moment to identify the various currents in the Federal Republic of Germany: the antinuclear and environmental movements; the peace movement (including the theme of north-south conflict); single-issue and local movements; the alternative movement (which encompasses the urban "scene," with its squatters and alternative projects, as well as the rural communes); the minorities (the elderly, gays, handicapped, and so forth); the psychoscene, with support groups and youth sects; religious fundamentalism; the tax-protest movement, school protest by parents' associations, resistance to "modernist" reforms; and, finally, the women's movement. Of international significance are the autonomy movements struggling for regional, linguistic, cultural, and also religious independence.

In this spectrum I will differentiate emancipatory potentials from potentials for resistance and withdrawal. After the American civil rights movement—which has since issued in a particularistic self-affirmation of black subcultures—only the feminist movement stands in the tradition of bourgeois-socialist liberation movements. The struggle against patriarchal oppression and for the redemption of a promise that has long been anchored in the acknowledged universalistic foundations of morality and law gives feminism the impetus of an offensive movement, whereas the other movements have a more defensive character. The resistance and withdrawal movements aim at stemming formally organized domains of action for the sake of communicatively structured domains, and not at conquering new territory. There is an element of particularism that connects feminism with these movements; the emancipation of women means not only establishing formal equality and eliminating male privilege, but overturning concrete forms of life marked by male monopolies. Furthermore, the historical legacy of the sexual division of labor to which women were subjected in the bourgeois nuclear family has given

them access to contrasting virtues, to a register of values complementary to those of the male world and opposed to a one-sidedly rationalized everyday practice.

Within resistance movements we can distinguish further between the defense of traditional and social rank (based on property) and a defense that already operates on the basis of a rationalized lifeworld and tries out new ways of cooperating and living together. This criterion makes it possible to demarcate the protest of the traditional middle classes against threats to neighborhoods by large technical projects, the protest of parents against comprehensive schools, the protest against taxes (patterned after the movement in support of Proposition 13 in California), and most of the movements for autonomy; on the one side, from the core of a new conflict potential, on the other: youth and alternative movements for which a critique of growth sparked by themes of ecology and peace is the common focus. It is possible to conceive of these conflicts in terms of resistance to tendencies toward a colonization of the lifeworld, as I hope now to indicate, at least in a cursory way.⁴⁹ The objectives, attitudes, and ways of acting prevalent in youth protest groups can be understood, to begin with, as reactions to certain problem situations that are perceived with great sensitivity.

"Green" problems The intervention of large-scale industry into ecological balances, the growing scarcity of nonrenewable natural resources, as well as demographic developments present industrially developed societies with major problems; but these challenges are abstract at first and call for technical and economic solutions, which must in turn be globally planned and implemented by administrative means. What sets off the protest is rather the tangible destruction of the urban environment; the despoliation of the countryside through housing developments, industrialization, and pollution; the impairment of health through the ravages of civilization, pharmaceutical side effects, and the like—that is, developments that noticeably affect the organic foundations of the lifeworld and make us drastically aware of standards of livability, of inflexible limits to the deprivation of sensual-aesthetic background needs.

Problems of excessive complexity. There are certainly good reasons to fear military potentials for destruction, nuclear power plants, atomic waste, genetic engineering, the storage and central utilization of private data, and the like. These real anxieties are combined, however, with the terror of a new category of risks that are literally invisible and are comprehensible only from the perspective of the system. These risks invade the lifeworld and at the same time burst its dimensions. The anxieties function as catalysts for a feeling of being overwhelmed in view of the possible consequences of processes for which we are morally accountable—since we do set them in motion technically and politically—and

yet for which we can no longer take moral responsibility—since their scale has put them beyond our control. Here resistance is directed against abstractions that are forced upon the lifeworld, although they go beyond the spatial, temporal, and social limits of complexity of even highly differentiated lifeworlds, centered as these are around the senses.

Overburdening the communicative infrastructure. Something that is expressed rather blatantly in the manifestations of the psychomovement and renewed religious fundamentalism is also a motivating force behind most alternative projects and many citizens' action groups—the painful manifestations of deprivation in a culturally impoverished and one-sidedly rationalized practice of everyday life. For this reason, ascriptive characteristics such as gender, age, skin color, neighborhood or locality, and religious affiliation serve to build up and separate off communities, to establish subculturally protected communities supportive of the search for personal and collective identity. The reevaluation of the particular, the natural, the provincial, of social spaces that are small enough to be familiar, of decentralized forms of commerce and despecialized activities, of segmented pubs, simple interactions and differentiated public spheres—all this is meant to foster the revitalization of possibilities for expression and communication that have been buried alive. Resistance to reformist interventions that turn into their opposite, because the means by which they are implemented run counter to the declared aims of social integration, also belongs in this context.

The new conflicts arise along the seams between system and lifeworld. Earlier I described how the interchange between the private and public spheres, on the one hand, and the economic and administrative action systems, on the other, takes place via the media of money and power, and how it is institutionalized in the roles of employees and consumers, citizens and clients of the state. It is just these roles that are the targets of protest. Alternative practice is directed against the profit-dependent instrumentalization of work in one's vocation, the market-dependent mobilization of labor power, against the extension of pressures of competition and performance all the way down into elementary school. It also takes aim at the monetarization of services, relationships, and time, at the consumerist redefinition of private spheres of life and personal life-styles. Furthermore, the relation of clients to public service agencies is to be opened up and reorganized in a participatory mode, along the lines of self-help organizations. It is above all in the domains of social policy and health policy (e.g., in connection with psychiatric care) that models of reform point in this direction. Finally, certain forms of protest negate the definitions of the role of citizen and the routines for pursuing interests in a purposive-rational manner—forms ranging from the undirected explosion of disturbances by youth ("Zurich is burn-

ing!"), through calculated or surrealist violations of rules (after the pattern of the American civil rights movement and student protests), to violent provocation and intimidation.

According to the programmatic conceptions of some theoreticians, a partial disintegration of the social roles of employees and consumers, of clients and citizens of the state, is supposed to clear the way for counterinstitutions that develop from within the lifeworld in order to set limits to the inner dynamics of the economic and political-administrative action systems. These institutions are supposed, on the one hand, to divert out of the economic system a second, informal sector that is no longer oriented to profit and, on the other hand, to oppose to the party system new forms of a "politics in the first person," a politics that is expressive and at the same time has a democratic base.⁵⁰ Such institutions would reverse just those abstractions and neutralizations by which in modern societies labor and political will-formation have been tied to media-steered interaction. The capitalist enterprise and the mass party (as an "ideology-neutral organization for acquiring power") generalize their points of social entry via labor markets and manufactured public spheres; they treat their employees and voters as abstract labor power and voting subjects; and they keep at a distance—as environments of the system—those spheres in which personal and collective identities can alone take shape. By contrast, the counterinstitutions are intended to dedifferentiate some parts of the formally organized domains of action, remove them from the clutches of the steering media, and return these "liberated areas" to the action-coordinating mechanism of reaching understanding.

However unrealistic these ideas may be, they are important for the polemical significance of the new resistance and withdrawal movements reacting to the colonization of the lifeworld. This significance is obscured, both in the self-understanding of those involved and in the ideological imputations of their opponents, if the communicative rationality of cultural modernity is rashly equated with the functionalist rationality of self-maintaining economic and administrative action systems—that is, whenever the rationalization of the lifeworld is not carefully distinguished from the increasing complexity of the social system. This confusion explains the fronts—which are out of place and obscure the real political oppositions—between the antimodernism of the Young Conservatives⁵¹ and the neoconservative defense of postmodernity⁵² that robs a modernity at variance with itself of its rational content and its perspectives on the future.⁵³

C.—In this work I have tried to introduce a theory of communicative action that clarifies the normative foundations of a critical theory of so-

ciety. The theory of communicative action is meant to provide an alternative to the philosophy of history on which earlier critical theory still relied, but which is no longer tenable. It is intended as a framework within which interdisciplinary research on the selective pattern of capitalist modernization can be taken up once again. The illustrative observations (a) through (d) were meant to make this claim plausible. The two additional themes (e) and (f) are a reminder that the investigation of what Marx called "real abstraction" has to do with the social-scientific tasks of a theory of modernity, not the philosophical. Social theory need no longer ascertain the normative contents of bourgeois culture, of art and of philosophical thought, in an indirect way, that is, by way of a critique of ideology. With the concept of a communicative reason ingrained in the use of language oriented to reaching understanding, it again expects from philosophy that it take on systematic tasks. The social sciences can enter into a cooperative relation with a philosophy that has taken up the task of working on a theory of rationality.

It is no different with modern culture as a whole than it was with the physics of Newton and his heirs: modern culture is as little in need of a philosophical grounding as science. As we have seen, in the modern period culture gave rise of itself to those structures of rationality that Weber then discovered and described as value spheres. With modern science, with positive law and principled secular ethics, with autonomous art and institutionalized art criticism, three moments of reason crystallized without help from philosophy. Even without the guidance of the critiques of pure and practical reason, the sons and daughters of modernity learned how to divide up and develop further the cultural tradition under these different aspects of rationality—as questions of truth, justice, or taste. More and more the sciences dropped the elements of worldviews and do without an interpretation of nature and history as a whole. Cognitive ethics separates off problems of the good life and concentrates on strictly deontological, universalizable aspects, so that what remains from the Good is only the Just. And an art that has become autonomous pushes toward an ever purer expression of the basic aesthetic experiences of a subjectivity that is decentered and removed from the spatiotemporal structures of everyday life. Subjectivity frees itself here from the conventions of daily perception and of purposive activity, from the imperatives of work and of what is merely useful.

These magnificent "one-sidednesses," which are the signature of modernity, need no foundation and no justification in the sense of a transcendental grounding, but they do call for a self-understanding regarding the character of this knowledge. Two questions must be answered: (i) whether a reason that has objectively split up into its moments can still preserve its unity, and (ii) how expert cultures can be mediated with

(end)